

Fraser Valley Christmas Lights - Terms and Conditions

Terms and Agreements:

Fraser Valley Christmas Lights (Vendor) agrees to perform agreed upon Christmas Light Installation for its Client

Scope of Work to be Completed:

Fraser Valley Christmas Lights is leasing the lights to the customer and will provide installation (labor and materials), maintenance through the season, removal and storage of the lights. The lights will be removed in January unless a prior agreement has been reached and included in this document. Fraser Valley Christmas Lights will provide Premium Grade LED lights.

Customer Responsibility:

The scope section above serves to prevent any errors on installation including but not limited to:

- Installing undesired colors
- Installation on incorrect areas
- Installing undesired bulb sizes or styles

Fraser Valley Christmas Lights will guarantee installation according to the above-mentioned scope.

It is the customer's responsibility to review the scope and provide either acceptance or corrections as necessary. **Failure of the customer to properly review the mentioned scope could result in the customer receiving less than desired results.** The customer will be responsible for any additional labor and material cost should they decide to change the scope post-installation.

Please check with us if you have any questions. We'd certainly like to prevent any issues prior to installation

Rental Terms:

All bids are made under the assumption that adequate power supplies and receptacles are available. Customer is responsible for maintaining and providing adequate electrical outlets adjacent to the proposed locations for its lit decorations and building lights.

Rental Maintenance Program:

The Fraser Valley Christmas Lights standard maintenance program is included in this agreement which covers any issues that are strictly related to the quality of the installation. Any issues unrelated to the quality of installation will not be covered, this includes but is not limited to: extreme weather conditions (blizzards, wind exceeding 10mph, etc) animals chewing through wires, Customer adding to the lights and resulting in blown fuses or other issues, damage caused by homeowner or their "guests" or other contractors. Customer is responsible for the cost of replacing any damaged materials

Payments:

A deposit of 50% must be received before work will begin. The full amount for product (lighting and accessories), installation, and removal must be paid in full upon completion of the installation.

The customer acknowledges that Fraser Valley Christmas Lights fills their schedule well in advance. The down-payment books your spot on our calendar and is non-refundable.

**If payment is late or past due, service will be discontinued until payment in full is received by Fraser Valley Christmas Lights. If payment is declined or checks returned there will be a \$35.00 processing fee applied.

**We accept checks, E-Transfer, Visa, Master Card, and American Express.

**Payment arrangements can be made by contacting the office.

**Invoices will be sent via email

Ownership:

The customer understands that Fraser Valley Christmas Lights is renting the lights to the customer. Fraser Valley Christmas Lights maintains full ownership of all products and materials including but not limited to: extension cords, bulbs, timers, lights, etc.

Hours/ Dates of Operation:

Fraser Valley Christmas Lights will be closed December 24th -26th , the 31st and on January 1st . If services are desired during these times, you must notify us in advance. An additional agreed upon fee will be applied if service is requested during these times.

Alterations:

The customer is not allowed to make permanent alterations to the lights unless granted express written permission. In the event, the customer makes changes that have not been approved, they will be liable for the cost of the product. These alterations include but are not limited to: cutting wires, damaging products, etc.

Photo Authorization

The customer agrees and authorizes Fraser Valley Christmas Lights to use any photos taken in any and all advertising and business-related materials.

Limits of Liability:

Although Fraser Valley Christmas Lights will exercise reasonable care in performing services under this Contract, Fraser Valley Christmas Lights will not be liable for injuries or damage to persons, property, birds, animals or vegetation, except those damages resulting from gross negligence by Fraser Valley Christmas Lights. Fraser Valley Christmas Lights is not liable for pre-existing damage.

Customer is responsible for maintaining and providing adequate electrical outlets adjacent to the proposed locations for its lit decorations and building lights. Fraser Valley Christmas Lights assumes no liability with any electrical issues or damage to the home. Fraser Valley Christmas Lights uses LED lights which greatly reduce any risk.

Fraser Valley Christmas Lights is not responsible for any products damaged or lost due to vandalism, extreme weather conditions, or acts of God and will make efforts to replace any damaged product for an additional charge.

No warranty or complimentary repair service is expressed or implied, unless noted in writing in this agreement. Fraser Valley Christmas Lights will replace any malfunctioning product, but does not guarantee that each individual bulb will light for the entire installation period.

If a maintenance program is included in this agreement (to be clearly listed under the "Scope Section," issues that are unrelated to the product installed do not fall under this maintenance program. This includes but is not limited to: animals chewing through wires, customer additions to the lights that result in blown fuses or other issues, damage caused by homeowners or other contractors.

Termination:

Contractors liability under this Contract will terminate and Fraser Valley Christmas Lights will be excused from the performance of any obligations under this Contract should Fraser Valley Christmas Lights be prevented or delayed from fulfilling its responsibilities under the terms of this Contract by reasons or circumstances reasonably beyond Fraser Valley Christmas Lights' control, including, but not limited to, death, acts of war, whether declared or undeclared, acts of any duly constituted government authority, acts of God, or refusal of Customer to allow Fraser Valley Christmas Lights access to the property or carrying out the terms and conditions of this Contract.

Cancellation Policy:

If unforeseen circumstances (not limited to the above mentioned description in the "Termination" 4 section), prevents Fraser Valley Christmas Lights from fulfilling their contractual obligations, Fraser Valley Christmas Lights will reimburse the homeowner for the remaining balance paid. In the event of cancellation, Fraser Valley Christmas Lights will not be liable for additional expenses to the homeowner including but not limited to service costs incurred in hiring another light installation company

Please contact Fraser Valley Christmas Lights with any questions about anything. These options are in place in an attempt to make things transparent and easy to understand. If anything is confusing, be sure to contact Fraser Valley Christmas Lights to verify you understand everything.

Assent To Service Agreement:

This document, together with any attachment(s), if any, sets forth the terms and conditions of service between Fraser Valley Christmas Lights and you, and supersedes all other prior or contemporaneous oral or written agreements and understandings.

No oral or other written statements should be construed or relied upon by you as a waiver, modification, or amendment of these terms and conditions of service. No Fraser Valley Christmas Lights service technician or other service provider has the authority to waive, modify, or amend these terms or conditions. If any part of this Contract is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this Contract will remain in full force and effect.

Your use of the Services constitutes your agreement to the terms of this Agreement and you acknowledge, and assent that all Fraser Valley Christmas Lights products and services ("Services") are exclusively offered, purchased, and provided subject to these terms and conditions of service. You further acknowledge that Fraser Valley Christmas Lights does not and would not offer, sell, or agree to provide any service(s) without your assent to these terms.

By utilizing Fraser Valley Christmas Lights products and services, I, the Client, certify that I have read and fully understand the provisions on the front and back of this Agreement with all its

terms and conditions without limitation, and it being specifically understood that Fraser Valley Christmas Lights Services and the undersigned are bound only by the terms and conditions of this Agreement and not by any other representations oral or otherwise.